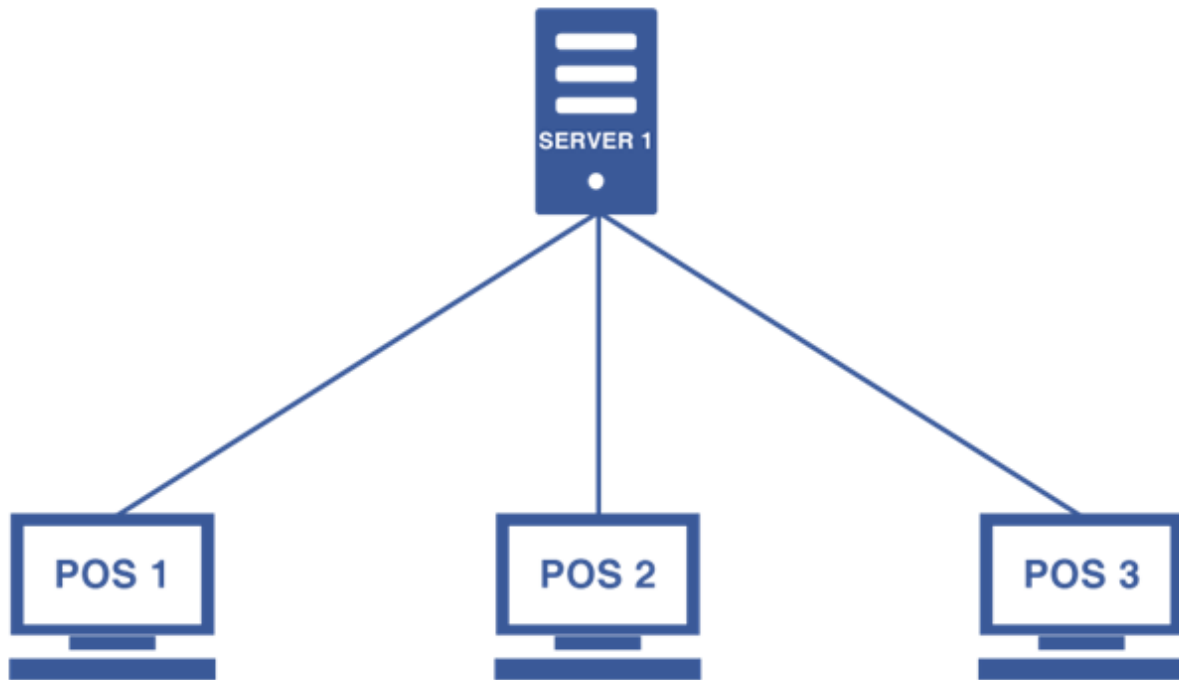**1. HOW TO CHECK CONECTIVITY POS 1, POS 2, POS 3 to SERVER 1.**

Make sure POS 1, POS 2, POS 3 and SERVER 1 connected the same local network.

Step 1: Get IP address at POS 1, POS 2, POS 3 and SERVER 1.

- At POS 1, POS 2, POS 3 and SERVER 1 launch the command prompt and type: **ipconfig**
- Example:
    - POS 1: 192.168.1.60
    - POS 2: 192.168.1.65
    - POS 3: 192.168.1.70
    - SERVER 1: 192.168.1.80

Step 2: Check connectivity by using the ping command.

- At POS 1, POS 2, POS 3 launch the command prompt and type: **ping** 192.168.1.80 (SERVER IP's ADDRESS).

Notes:

 1. Sometimes Antivirus Software might prevent you from getting connected. You can see if the connection issue is caused by Antivirus Software by turning it off temporarily.

 2. Sometimes **Windows Firewall** *might prevent you from getting connected. You can see if the connection issue is caused by* **Windows Firewall** *by turning it off temporarily.* **Turn Windows Firewall OFF for the all computers.**
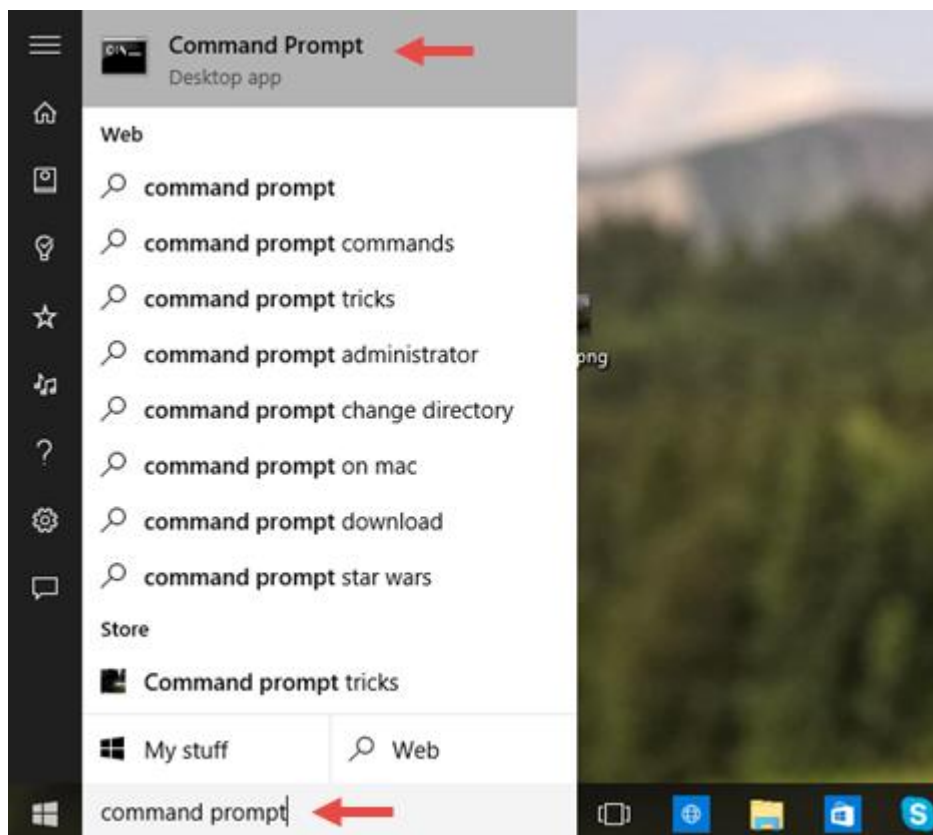
 - How to turn Windows Firewall OFF: https://youtu.be/QhbzE6EBCno

 - Go to YouTube and search keywords: "**turn the firewall on or off**".

2. HELP

2.1. How to Launch The Command Prompt In Windows

In Windows 10, you can use Cortana to search for, and launch the Command Prompt. Inside Cortana's search field, enter command or cmd. Then, click or tap on the Command Prompt result.

2.2. How to get your PC's IP address.
- In POS 1, POS 2, POS 3, SERVER. Run command: ipconfig
- Example:
  - POS 1: 192.168.1.60
  - POS 2: 192.168.1.65
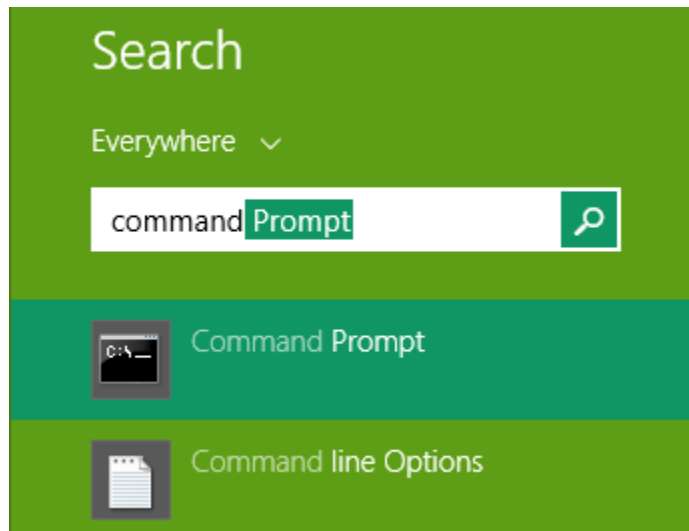 - POS 3: 192.168.1.70
  - SERVER 1: 192.168.1.80

2.3. How to test connection from POS 1 to SERVER 1.
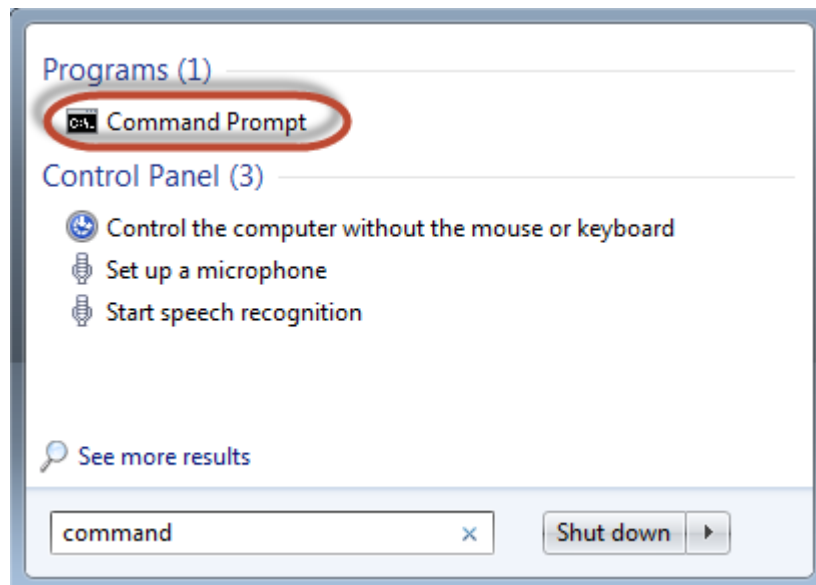- In POS 1. Run command: ping 192.168.1.80

2.4. How to Launch The Command Prompt In Windows 8.1, 7

- In Windows 8.1, switch to the Start screen and type command or cmd.

- In Windows 7, open the Start Menu and type command or cmd.

- One of the quickest ways to launch the Command Prompt is to use the Run window (press Win+R on your keyboard to open it). Then, type cmd or cmd.exe and press Enter or click/tap OK.

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